

Privacy Notice: Enhanced Access

Primary Care Networks (PCNs) are a key part of the NHS Long Term Plan, with all general practices being required to be in a network. This practice is part of the [Unity Primary Care Network](#).

[Unity PCN](#) is made up of a number of GP Practices created to work collaboratively to ensure the health care system within our area works effectively by sharing knowledge and resources.

As part of the PCN Network Contract DES, [Unity PCN](#) will be delivering an [Enhanced Access](#) service that offers wider access to routine primary care services between the hours of 6:30-8pm on Weekdays and 9am-5pm on Saturdays.

The following services will be provided as part of [Enhanced Access](#):

- All core Primary Care services
- Same Day GP Bookings
- Advance GP Bookings
- Minor Illness
- Wound Care
- Screening e.g. Smears
- Immunisation e.g. Childhood immunisations, Flu
- Long-Term Conditions e.g. Diabetes prevention, COPD
- Health and Wellbeing e.g. Health checks, Baby checks • Sexual Health e.g. Contraceptive advice

All registered patients have availability of the appointment slots across the network.

Access will be provided to NHS111 to make use of any unused 'on the same day' slots within the service hours.

To enable us to provide our [Enhanced Access Service](#) to you, GPs from other local practices will at times have access to your full GP record but only when providing direct care to you.

People who have access to your information will only normally have access to that which they need to fulfil their roles, for instance admin staff will normally only see your name, address, contact details, appointment history and registration details in order to book appointments, the practice nurses will normally have access to your immunisation, treatment, significant active and important past histories, your allergies and relevant recent contacts whilst the GP you see or speak to will normally have access to everything in your record.

[Greenwich PCN Alliance Ltd](#) will be providing all organisational support for this service. Note this does not include the provision of clinical hours, treatment or staff.

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1) Controller contact details	(Main Site) Plumstead Health Centre, Tewson Road, Plumstead	
	<p>SE18 1BH</p> <p>All Saints Medical Centre 13A Ripon Road, Plumstead, London SE18 3PS</p> <p>Clover Health Centre Equitable House, 10 Woolwich New Road, Woolwich SE18 6AB</p> <p>Dr Mostafa M A, 141 Plumstead High Street, Plumstead, London SE18 1SE</p> <p>Glyndon Medical Centre, 188 Ann Street, Plumstead London SE18 7LU</p>	
2) Data Protection Officer contact details	Rezaur Choudhury GP Data Protection Officer gpdpo@selondonics.nhs.uk	
3) Purpose of the processing	To provide our patients with direct care.	

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<p>4) The Lawfulness Conditions and Special Categories</p>	<p>The processing of personal data in the delivery of direct care and for providers' administrative purposes in this surgery and in support of direct care elsewhere is supported under the following Article 6 and 9 conditions of the GDPR:</p> <p><i>Article 6(1)(e) ‘...necessary for the performance of a task carried out in the public interest or in the exercise of official authority...’.</i></p> <p><i>Article 9(2)(h) ‘necessary for the purposes of preventative or occupational medicine for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services...’</i></p> <p>We will also recognise your rights established under UK case law collectively known as the “Common Law Duty of Confidentiality”*</p>					
<p>5) Recipient or categories of recipients of the shared data</p>	<p>The data will be shared with:</p> <table border="1" data-bbox="560 907 1198 1400"> <tr> <td data-bbox="560 907 1198 1039"> <p>(Main Site) Plumstead Health Centre https://www.plumsteadhealthcentre.org.uk/</p> </td> </tr> <tr> <td data-bbox="560 1039 1198 1131"> <p>All Saints Medical Centre https://www.allsaints-medicalcentre.co.uk/</p> </td> </tr> <tr> <td data-bbox="560 1131 1198 1223"> <p>Clover Health Centre https://clover-health-centre.co.uk/</p> </td> </tr> <tr> <td data-bbox="560 1223 1198 1314"> <p>Dr Mostafa M A https://www.drmostafapms.nhs.uk/</p> </td> </tr> <tr> <td data-bbox="560 1314 1198 1400"> <p>Glyndon Medical Centre https://www.glyndonpms.co.uk/</p> </td> </tr> </table>	<p>(Main Site) Plumstead Health Centre https://www.plumsteadhealthcentre.org.uk/</p>	<p>All Saints Medical Centre https://www.allsaints-medicalcentre.co.uk/</p>	<p>Clover Health Centre https://clover-health-centre.co.uk/</p>	<p>Dr Mostafa M A https://www.drmostafapms.nhs.uk/</p>	<p>Glyndon Medical Centre https://www.glyndonpms.co.uk/</p>
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<p>Glyndon Medical Centre https://www.glyndonpms.co.uk/</p>						
<p>6) Rights to object</p>	<p>You have the right under Article 21 of the GDPR to object to your personal information being processed. Please contact the Practice if you wish to object to the processing of your data. You should be aware that this is a right to raise an objection which is not the same as having an absolute right to have your wishes granted in every circumstance.</p> <p>GP Practices process personal data under Article 6(1)(c) on a lawful and legitimate basis where the organisation is obliged under law to comply with</p> <ul style="list-style-type: none"> • The General Data Protection Regulations (GDPR) • The Freedom of Information Act • The NHS Constitution • The Local Authority Social Services and National Health Service Complaints (England) Regulations 2009 <p>By complying with these laws, the Practice has compelling legitimate grounds for the processing which override the interests, rights and freedoms in the right to object.</p>					

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7) Right to access and correct	Under GDPR and the Data Protection Act 2018, you have the right to see or be given a copy of any personal data we hold about you. To gain access to a copy of your information, you will need to make a Subject Access Request (SAR) to the Practice. You also have the right to have incorrect data held about you corrected.
8) Retention period	The data will be retained for the period as specified in the national NHS records retention schedule.
9) Right to Complain.	You have the right to complain to the Information Commissioner's Office, you can use this link https://ico.org.uk/global/contact-us/ or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)